

Hurricane Harvey Resource Page

- **FEMA**

- FEMA/SBA opened a new disaster recovery location in Katy Katy Mills Mall (Harris County)
5000 Katy Mills Circle
Katy TX 77494
Hours: Daily from 7:00 AM to 7:00 PM
- FEMA representatives are available to assist you in completing your application.
- If possible, homeowners, renters and businesses should register with FEMA before visiting a recovery center. Eligible residents may register for assistance the following ways:
Online at [DisasterAssistance.gov](https://www.disasterassistance.gov).
Phone **800-621-3362** (voice, **711/VRS**-Video Relay Service) (TTY: **800-462-7585**). Multilingual operators are available (press **2** for Spanish).
Via the **FEMA app**, available for **Apple** and **Android** mobile devices. To download visit: fema.gov/mobile-app
- The following information is helpful when registering:
Address of the location where the damage occurred (pre-disaster address).
Current mailing address.
Current telephone number.
Insurance information.
Total household annual income.
Routing and account number for checking or savings account (this allows FEMA to directly transfer disaster assistance funds into a bank account).
A description of disaster-caused damage and losses.
- FEMA has a hotline (and an email address):
<https://www.disasterassistance.gov/help/contact-us> as well as an app for your phone: <https://www.fema.gov/>
Information about disaster relief SBA loans (not just for business owners) is available at <https://disasterloan.sba.gov/ela/Information/FactSheetHomeownersRenters>

- **Texas Baptist Men**

- In the case of flooding, teams help homeowners to do mud-out — a general term that refers to boxing up belongings that can be salvaged, cleaning out debris, and removing damaged sheetrock, insulation, and appliances. The Texas Baptist Men also mobilize feeding units, chainsaw crews, and shower and laundry units. They remain on the scene until the work is done.
- Kingsland Baptist Church is serving as command central for the Texas Baptist Men's operation in Katy. If you are a homeowner in need of mud-out assistance, please complete the Property Owner's Request for Assistance, <https://katydisasterresponse.files.wordpress.com/2017/09/tbm-property-owner->

[request.pdf](#) and return it to the missions office at Kingsland or email the form to Mary Whittington.

- Once the TBM office receives your form, they will assign it to a TBM representative who will visit your home once the water recedes to assess the damage and guide you through the protocols that must be met before a mud-out crew is assigned. Because of the volume of applications we have received, it may be a few days before you receive a phone call to schedule the assessment. And, once the assessment is complete, there will likely be a wait as we work through the cases in our queue. So, please be patient as we are currently serving thousands.

- Christ Clinic



HURRICANE HARVEY RELIEF

Due to the widespread disaster from Hurricane Harvey, Christ Clinic in partnership with Heart to Heart International will provide medical care for ANYONE affected at NO COST (until further notice)

FREE PRIMARY CARE
FREE MEDIATION REFILLS
FREE TETANUS SHOTS
FREE FLU SHOTS

CHRIST CLINIC
25722 Kingsland Blvd, Ste 111
Katy, Texas 77494
Monday - Friday 9 AM to 7 PM

CALL: 281-391-0190
Primary Care, Sick Visits, & more
Walk- Ins Welcome



- **American Red Cross**
 - Through the generosity of our donors, the American Red Cross is providing emergency assistance in the amount of \$400 to qualified households in Texas directly impacted by Hurricane Harvey. Registration for this program will be open through Tuesday, October 10, 2017. Click here <https://harveyhelp.redcross.org/index.html>

- **United Way of Houston**

Dial 211

A free helpline operated by United Way of Greater Houston - 24 hours a day, 7 days a week in many languages. Trained HELPLINE specialists blend understanding and expertise to provide information and referrals drawn from a comprehensive database of social services. Basic needs, like food, utilities and health care, topped the list of requests last year, followed by rent assistance and help finding shelter.

- **Texas Department of Insurance Consumer Protection**

(800) 252-3439

ConsumerProtection@tdi.texas.gov

Website: <http://www.tdi.texas.gov/consumer/storms/helpafterharvey.html>

The Texas Department of Insurance helps consumers resolve complaints against insurance companies, health maintenance organizations (HMOs), insurance agents, and adjusters. Each year, we help thousands of Texans get millions of dollars in additional claim payments and refunds.

- **Disaster Unemployment Assistance**

<http://www.twc.state.tx.us/jobseekers/disaster-unemployment-assistance>

Disaster Unemployment Assistance (DUA) provides unemployment benefits for individuals who lost their jobs or self-employment or who are no longer working as a direct result of a major disaster for which a disaster assistance period is declared, and who applied but are not eligible for regular unemployment benefits. See the Eligibility section for details.

- **Baker Brother Disaster Recovery Guide**
 - The Baker Botts group has put together a helpful guide for those who have been impacted by Hurricane Harvey. The **Harvey Crisis Response Guide** covers a broad variety of topics such as how to file flood claims, renters' rights, how to replace important documents that may have been lost or damaged in the storm, information about schools and small business administration loans, and tips to avoid home repair fraud. It also contains a broad list of other resources and includes contact information for them.
 - <https://katydisasterresponse.files.wordpress.com/2017/09/harvey-crisis-response-guide.pdf>